



PUBLIC SERVICE ANNOUNCEMENT **May 19, 2020**

WE ARE EXCITED TO ANNOUNCE THE OPENING OF OUR NEW CUSTOMER SERVICE LOCATION!!!!

City of Las Vegas Utilities Customer Service has moved from 905 12th Street to 1335 1st Street (the corner of 1st Street and Mills Avenue) and will be open to the public beginning Tuesday, May 26, 2020 at 7:30 a.m.

Due to the current health situation the following measures will be taken to ensure the safety of our customers and our employees:

- Only 3 customers will be allowed in the building at one time.
- Everyone entering the building must wear a face mask.
- 6 foot distance must be maintained between all staff / customers.
- Staff will be stationed at the door to observe that all guidelines are being followed.

Customer service will continue to assist with payments over the phone and through the drop box and inquiries over the phone, via email and regular mail. Should you require any further information please contact the City of Las Vegas Utilities at (505) 454-3832. Thank you.

O.K.
B. J. J.